Performance Standards

Administration-Skill Number 4-6

Recommending Policy or Procedure Changes

PERFORMANCE STANDARD

Section 901-4.1.2, 4.4.1

NFPA 1021- <u>4.1.2</u>, 4.4.1

Fire Officer I

OBJECTIVE

The ability to effectively communicate in writing utilizing technology provided by the AHJ. (4.1.2)

Recommend changes to existing departmental policies and/or implement a new departmental policy at the unit level, given a new departmental policy, so that the policy is communicated to and understood by unit members.

INSTRUCTIONS - procedures for achieving the objective

Given a new department policy, the Fire Officer I candidate shall implement the policy at the unit level. Based on feedback received from his or <u>her</u> personnel, the Fire Officer I candidate shall, <u>using technology</u>, prepare <u>written</u> recommendations for changes to the policy so that the recommendations identify the problem and propose a solution.

EXAMINER NOTE

This skill contains two parts; reviewing a new policy and communicating it to unit members, then suggesting and justifying revisions **must be done electronically** to the policy based on feedback from unit members.

It is suggested that you use the policies and procedures of your department. If you are teaching this course at a non-departmental institution, acquire a fire department's policies and procedures, or modification thereof, to complete the skill.

PREPARATION & EQUIPMENT

Policies and procedures document(s)

Performance Standards

Ca	ndidate: Notes	s:				
Tra	aining Provider:					
Te	st Site:					
			TE	ST	RET	EST
Ad	ministration Skill # 4-6		PASS	FAIL	PASS	FAIL
Th	e ability to effectively communicate in wri	ting				
	lizing technology provided by the AHJ.					
po at tha	commend changes to existing departmental licies and/or implement a new departmental policity the unit level, given a new departmental policity the policy is communicated to and understated to members.	y, so				
۵		-4.4.1)				
Th	e candidate:	,	S	U	S	U
a)	Reviewed new policy		_			
	Communicated and implemented new policy unit members	with				
c)	Received feedback from members about prowith the new policy	oblems				
d)	Identified and documented the policy proble	m(s)				
	Documented a proposed solution(s)					
f)	Identified how the proposed solution solves policy problem(s)	the				
g)	Identified the benefit to internal or external customers					
h)	Identified other policies affected by propose change	d				
i)	Identified cost to implement the solution (timpersonnel, money, training, equipment, etc.)	•				
j)	Rewrote policy so that the document was grammatically correct and properly formattee					
Ex	aminer/Candidate Comments:				1	

Performance Standards

All steps of the skill objective a "Satisfactory" to pass the skill		and must be scored as
		Overall Skill Sheet Score
Certifying Examiner	Date	Pass □ Fail □
		Overall Skill Sheet Re-Test Score
Re-Test Certifying Examiner	Date	Pass □ Fail □

Performance Standards

Administration-Skill Number 4-7

Preparing a Budget Request

PERFORMANCE STANDARD

Section 901-4.1.2, 4.4.3

NFPA 1021- <u>4.1.2</u>, 4.4.3

Fire Officer I

OBJECTIVE

Write reports, letters, and memos utilizing word processing and spreadsheet programs. (NFPA 1021, 4.1.2)

Prepare a budget request, given a need and budget forms, so that the request is in the proper format and is supported with data. (NFPA 1021-4.4.3)

INSTRUCTIONS - procedures for achieving the objective

The Fire Officer I candidate shall prepare a purchase request, given a need and purchasing forms, so that the request is in the proper format and is supported with data.

EXAMINER NOTE

It is suggested that you use the policies and procedures of your department. If you are teaching this course at a non-departmental institution, acquire a fire department's policies and procedures, and forms, or modification thereof, to complete the skill.

PREPARATION & EQUIPMENT

Agency purchasing forms
Policies and procedures document(s)

Performance Standards

Candidate: Notes:					
Training Provider:					
Test Site:					
		I			
		<u>TE</u>	<u>ST</u>	RET	EST
Administration Skill # 4-7		PASS	FAIL	PASS	FAIL
Write reports, letters, and memos utilizing	word				
processing and spreadsheet programs.					
	<u>4.1.2)</u>				
Prepare a budget request, given a need and bud	_				
forms, so that the request is in the proper format	and				
is supported with data.					
· · · · · · · · · · · · · · · · · · ·	4.4.3)				
The candidate:		S	U	S	U
a) Identified a purchasing need					
b) Identified the benefits of the purchase					
c) Identified the consequences of non-purchase					
d) Identified the costs					
e) Used proper grammar, punctuation, and form	at to				
submit a written purchase order request					
f) <u>Used word processing and spreadsheet</u>					
programs effectively					
Examiner/Candidate Comments:					

All steps of the skill objective are mandatory and must be scored as "Satisfactory" to pass the skill.

Performance Standards

		_ Overall Skill Sheet Score
Certifying Examiner	Date	
		Pass □ Fail □
		Overall Skill Sheet Re-Test Score
Re-Test Certifying Examiner	Date	
		Pass □ Fail □

Performance Standards

ADMINISTRATION-Skill Number 4-8

Purpose of Each Management Component of the Organization and Benefits of Collecting Incident Response Data

PERFORMANCE STANDARD

Section 901-4.1.2, 4.4.4, 4.4.5

NFPA 1021- <u>4.1.2</u>, 4.4.4, 4.4.5

Fire Officer I

OBJECTIVE

Operate in an information management system. (NFPA 1021-4.1.2)

Explain the purpose of each management component of the organization, given an organization chart, so that the explanation is current and accurate and clearly identifies the purpose and mission of the organization. (NFPA 1021-4.4.4)

Explain the needs and benefits of collecting incident response data, given the goals and mission of the organization, so that incident response reports are timely and accurate. (NFPA 1021-4.4.5)

INSTRUCTIONS - procedures for achieving the objective

The Fire Officer I candidate will be provided with an organization chart, goals and mission of the organization. The Fire Officer I candidate will explain the purpose of each management component of the organization and the needs and benefits of collecting incident response data, utilizing AHJ information management system data.

EXAMINER NOTE:

The skill will evaluate the Fire Officer I candidate's ability to successfully communicate verbally in a clear and concise manner. Explanation must be in accordance with any agency or departmental policies and procedures.

PREPARATION & EQUIPMENT

Actual or generic department organization chart Actual or generic department goals and mission Actual or generic department or agency policies & procedures Writing equipment

AHJ Information Management System (can be simulated)

Performance Standards

Candidate:	Notes:
Training Provider:	
Test Site:	

	TE	ST	RET	EST
ADMINISTRATION Skill # 4-8	PASS	FAIL	PASS	FAIL
Operate in an information management system.				
Explain the purpose of each management component of the organization, given an organization chart, so that the explanation is current and accurate and clearly identifies the purpose and mission of the organization. (901-4.4.4) Explain the needs and benefits of collecting incident response data, given the goals and mission of the organization, so that incident response reports are timely and accurate. (901-4.4.5)				
The candidate:	S	U	S	U
a. Explained the purpose of each management component of the organization				
 The explanation is current and accurate and clearly identifies the purpose and mission of the organization. 				
 Understood the organizational structure of the department and functions of management. 				
 d. Showed the ability to communicate verbally in a clear and concise manner 				
Explained the needs and benefits of collecting incident response data, so that incident response reports are timely and accurate.				
f. Understood the agency's records information management system and used it correctly				
 g. Showed the ability to communicate both orally and in writing 				

Performance Standards

Examiner/Candidate Comment	s:	
All steps of the skill objective a "Satisfactory" to pass the skill	•	and must be scored as
O . ('')		Overall Skill Sheet Score
Certifying Examiner	Date	Pass □ Fail □
Re-Test Certifying Examiner	 Date	Overall Skill Sheet Re-Test Score
	24.0	Pass □ Fail □

Performance Standards

Emergency Service Delivery-Skill Number 4-12

Emergency Operation - Developing and Implementing Action Plans and Assigning Tasks or Responsibilities to Unit Members

PERFORMANCE STANDARD

Section 901-4.1.2, 4.2.1, 4.6.1, 4.6.2

NFPA 1021- 4.1.2, 4.2.1, 4.6.1, 4.6.2

Fire Officer I

OBJECTIVE

Effectively operate at all levels in the incident management system utilized by the AHJ. (NFPA 1021-4.1.2)

Assign tasks or responsibilities to unit members, given an assignment at an emergency incident, so that the instructions are complete, clear, and concise; safety considerations are addressed; and the desired outcomes are conveyed. (NFPA1021-4.2.1)

Develop an initial action plan, given size-up information for an incident and assigned emergency response resources, so that resources are deployed to control the emergency. (NFPA1021-4.6.1)

Implement an action plan at an emergency operation, given assigned resources, type of incident, and a preliminary plan, so that resources are deployed to mitigate the situation. (NFPA1021-4.6.2)

INSTRUCTIONS - procedures for achieving the objective

Using the policies and procedures provided, the Fire Officer I candidate shall develop an initial action plan from the given size-up and assigned resources information, so that resources are deployed to control the emergency.

The Fire Officer I candidate shall then implement and supervise the plan that is consistent with the local emergency plan, including localized evacuation procedures as needed. The Fire Officer I shall assign tasks and/or responsibilities to unit members so that:

- instructions are complete, clear, and concise, based on training and experience of personnel
- safety considerations are addressed
- desired outcomes are conveyed
- an incident management system is utilized

EXAMINER NOTE

It is suggested that you use the policies and procedures of your department. If you are teaching this course at a non-departmental institution, acquire a fire department's policies and procedures, or modification thereof, to complete the skill. The skill requires

Performance Standards

the instructor to develop a scenario including size-up and assigned resources information.

PREPARATION & EQUIPMENT

Instructor developed scenario information including size-up and assigned resources information

Policies and procedures document(s)

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Performance Standards

Candidate:	Notes:
Training Provider:	
Test Site:	

rest dite.				
	TE	ST	RETEST	
Emergency Service Delivery Skill # 4-12	PASS	FAIL	PASS	FAIL
Effectively operate at all levels in the incident management system utilized by the AHJ. (901-4.1.2)				
Assign tasks or responsibilities to unit members, given an assignment at an emergency operation, so that the instructions are complete, clear, and concise; safety considerations are addressed; and the desired outcomes are conveyed.				
(901-4.2.1)				
Develop an initial action plan, given size-up information for an incident and assigned emergency response resources, so that resources are deployed to control the emergency. (901-4.6.1) Implement an action plan at an emergency operation, given assigned resources, type of incident, and a preliminary plan, so that resources are deployed to				
mitigate the situation.				
The candidate: (901-4.6.2)	S	U	S	U
a) Developed an initial action plan which adequately addresses size-up information				
b) Developed an initial action plan which will adequately deploy assigned resources				
c) Implemented an action plan so that resources are deployed to mitigate the situation				
d) Implemented an action plan consistent with the local emergency plan, including localized evacuation procedures, as needed				
e) Followed standard operating procedures while				

Performance Standards

	delivering concise instructions for	frequently	
	assigned unit tasks, based on train		
	experience of personnel	Ü	
f)	Delivered instructions that were co	omplete, clear	r.
,	and concise		
g)	Addressed safety considerations		
h)	•	nit members	
i)	Supervised the incident utilizing ar		
٠,	management system, and maintain		
	accountability of personnel	1103	
	documant, or porce		
-			
EX	aminer/Candidate Comments:		
ΔIJ	l steps of the skill objective are n	nandatory ar	nd must he scored as
	atisfactory" to pass the skill.	lanuatory a	iu iiust be scorea as
J	alistacioty to pass tile skiii.		
			Overall Skill Sheet Score
		!	Overall Skill Sneet Score
Ce	ertifying Examiner	Date	
		ļ	Pass Fail
			Overall Skill Sheet Re-Test Score
Re	e-Test Certifying Examiner	Date	
		ļ	Pass □ Fail □